

## Ethics Universal / Standard points

### How more Ethical / Decision making / Constraints

- Emotional Intelligence (eg. Handling pressure) / emotions
- Pragmatic (eg. No idealism, understanding limits) / Idealism
- Constitutional morality
- Commitment to Constitutional Ideals (eg. Secularism) / should be there
- Commitment to Morality (eg. Means and ends, deontology)
- Self-interest (eg. Machiavellian)
- Intellectual Integrity (eg. Honesty)
- Cooperation / Synergy / Self-preservation bias
- Ethical awareness / Ethical egoism
- Utilitarian route (eg. welfare of all) / Selfish
- Open-minded (eg. Feedback e-Kranti) / Rigid
- Accountability / not
- Secrecy / Anonymity (eg. Veil of Ignorance)
- Transparency
- Objectivity (eg. Defined parameters) / Subjective Morality
- Standards (eg. CoC Nolan committee) / lack
- Consider Ends and Means both / Means neglected
- Humane manner (eg. Inclusive growth) / Inconsiderate
- Democratization / manner / not
- Arbitrariness / prevent
- Conscience / Crisis of Conscience
- Scientific progress / Orthodoxy
- Attitudes / pre-conceived (eg. risk)
- Intentions + Actions both

- Moral courage (Courage of Conviction)
- Duty / Obligations (Role Morality)
- Principles of Natural Justice / not
- Solution-orientation
- Character (Virtue Ethics - Aristotle)
- Sensitivity
- Holistic approach (consider everyone) / non-inclusive
- Immune to pressure / succumb (eg. Asch Experiment)
- Legal tenets follow / not
- Non-maleficence (Primum Nil Nocere - Hippocratic oath)
- Harm Principle
- Rationality (eg. Wax Argument - Rene Descartes)
- Value-behaviour congruence / missing (eg. Cognitive dissonance)
- Business / Sports / Envmt .. Ethics
- Crisis of ethical values
- Hedonism (eg. Comfort seeking)
- Broad perception of / Narrow perception of
- Theory of Social Contract
- Bounded Ethicality (Herbert Simon)
- Obedience to authority
- Desire to Blend in
- Fiduciary nature of relationships keep in mind / neglected
- Ethical competence / Overconfidence
- Situation / Circumstance / Strict adherence to values
- Rewards and punishment
- Spirit of Service / Exploitation
- Stimulus
- Responsibility-mindset / neglecting
- Fairness
- Considering consequences
- Resource constraints / optimal use
- Motivations / Purpose
- Background / Upbringing

- Nature v/s Nurture
- Media harness / misuse / prevent sensationalism
- Utility of emotions (eg. Channelize pain into hardwork)
- Force / coercion (eg. Enforce CoC - AIS Rules)
- Introspection (eg. Journaling)
- Fair practices / Malpractices
- Personal bias
- Apathy / indifference
- Prioritize / misplaced priorities
- Ignorance to issues / needs / Identify
- Vested Interests / Public interest
- Perspective of others / selfish-lens
- Crisis management (eg. Pressure, issues, leadership)
- Fundamental / Human rights protect
- Informed, consulted steps / lack of
- Long-term vision / Short-sighted
- Cost-benefit analysis (CBA)
- Proactive, affirmative action / inertia
- Teamwork / alone
- Rule of Law (AV Dicey) / arbitrariness
- Sarvodaya, Karmyogi, Talisman
- Temperance (Plato Cardinal Virtue)
- Resilience, Persistence v/s giving up
- Optimism, Positive attitude / Nihilism, pessimism
- Learning from others
- Self-confidence v/s Self-doubt (imposter syndrome)
- Conscientiousness, sincerity
- Compassionate v/s Self-interest
- Delayed gratification (eg. Marshmallow experiment)
- Situational awareness (all possible options) / narrow
- Innovation

## Consequences of actions

- Trust, goodwill in society / ill-will
- Harmony, Peace / not
- Law and Order / issues
- Conducive envmt for individual growth
- Synergistic ecosystem
- Win hearts and support of people
- Conscience / collective conscience
- Satisfaction in own actions
- Cognitive dissonance / not
- Openness / Liberty
- Freedom
- Transparency
- Justice
- Self-esteem / guilt
- Social Capital & Human Capital
- Comprehensive National Power
- Global image (Vishwaguru)
- All round development of individual
- Social Transformation
- Influence / Persuasion
- Role Model / guiding others
- Precedence set
- Circle of influence
- Slippery Slope (Incrementalism)
- Confidence
- Compliance / Internalization
- Public Sentiments
- Stable envmt / ecosystem
- Solidarity
- Collateral damage (eg. Envmt - economic growth)
- 'Chalta Hai' attitude
- Discipline / nature
- Insitutionalization
- People participation, voices heard
- People happy / discontent
- Crisis Mgmt
- People's rights protected / violated
- Harm / safety / benefit

- Privacy
- National Security
- Chaos / prevented
- Animosity / violence
- Welfare (eg. Antyodaya, Sarvodaya)
- Respect, Dignity
- Equality
- RTI, rights

#### Societal aspects

- Materialism (eg. Gadgets, clothes)
- Spirituality (eg. Meditation, happiness, self-actualization)
- Gradual Moral Decline (eg. Crimes)
- Desirable / undesirable
- Influence (eg. Celebrities, Influencers)
- Humans as social beings (eg. Maslow Hierarchy)
- Free will (eg. Freedom of Speech)
- Standards (eg. CoC Nolan committee)
- Humane manner / Humanity
- Democratization / Democratic manner
- Collective Conscience
- Shift in values (eg. Social attitudes)
- Deeply entrenched beliefs (eg. Superstitions)
- Sentiments (eg. Traditions)
- Equity / disparity
- Sustainable progress
- Intellectual progress (eg. Open-mindedness)
- Conditioning (eg. Women often not sent to work)
- Preferences, Stereotypes, Attitudes
- Changing social landscape (eg. Egalitarian, inclusive growth)
- Collective false assumptions (Mandela effect)

- Lack of emotional fulfilment
- Loneliness / solitude
- Weakening social bonds
- Reduced relationships / depth
- Alienation of people
- Social divisions
- Social cohesion (build / lack)
- Foregoing ethical and moral principles for self-preservation
- Competition, rivalry
- New values emerging (eg. Minimalism, nihilism)
- Stressful living, hectic lives
- Social frustration, escapist tendencies
- Mental health (eg. NIMHANS, Manodarpan initiative)
- Social institutions (eg. marriage)
- Interrelatedness
- Accountability (changing nature)
- Ignoring duties (eg. FDs)
- Hatred, anger, conflict
- Lack of time
- Self-care / prioritizing self
- Priorities (eg. Wealth)
- Lack of social security
- New concepts (eg. Moonlighting)
- Evolving (concepts, attitudes)
- Volunteership / proactive
- Community participn
- Institutions (eg. Nuclear family)
- Individualism

## Ethics Keywords (as Points)

- Constitutional Morality
- Democratic Ethos
- Bureaucratic Morality
- Emotional Intelligence
- Crisis of Conscience / Voice of Conscience
- Role Morality
- Bounded Ethicality (Herbert Simon)
- Self-preservation
- Professional & personal Ethics
- Conscientiousness (duty)
- Self-satisfaction
- Self-actualization / fulfilment
- Social Control (Pressure, judgement)
- Societal Norms
- Non-maleficence
- Moral Awareness
- Moral Decision making
- Moral Intent
- Moral Action
- Moral Courage
- Rationality
- Holistic Competence
- Moral agent
- Social Capital
- Human Capital
- Hedonism
- Crisis of Ethical Values
- Ethical Dilemma
- Conflict of Interest
- Narrow perception of life
- Entrenched beliefs
- Circle of influence
- Locus of Control
- Incrementalism / Slippery Slope
- Obedience to authority
- In-group thinking
- Fiduciary Duty
- Compliance, Internalization
- Virtue Ethics
- Incentivize / Reward-punishment
- Rationalization / Intellectualization
- Institutionalize
- Conditioning
- Stimulus
- Consequences
- Tangible benefit
- Pecuniary gain
- Commitment to Constitutional Ideals
- Utility of Emotions
- Animosity / ill-will
- Trust and Harmony
- Solidarity
- Materialism
- Synergy
- Pragmatism
- Humane manner
- Socio-economic transformation
- Solution-orientation
- .. Ecosystem
- Facilitation
- Natural Justice
- Collateral Damage
- Normalized
- Social Beings (Maslow)
- Value-behaviour congruence
- Coercion
- Cognitive Dissonance
- Confirmation Bias
- Pygmalion Effect
- Inherent bias
- Precedent
- Introspection / reflection
- Nepotism / Favoritism
- Apathy / indifference
- Ignorance
- Ethical dimensions
- Courage of Conviction
- Spirit of Service

- Spirituality, Enlightenment
- Subjective Morality
- Crisis Management
- Chaos, Havoc
- Far-sighted
- Equanimity
- Modernization
- Rule of Law (A V Dicey)
- Adaptability
- Welfare
- Karma
- Temperance
- Ethical Egoism (Ayn Rand)
- Adversity Quotient
- Resilience
- Fortitude
- Moral decline
- Changing Social Landscape
- Proactiveness
- Machiavellian
- Delayed gratification
- Frame of Mind
- Stereotypes, Prejudice

# Case Studies Micronotes

**Intro** : Major Theme + DPSP / SDG etc

## Ethical Issues

- Law / Procedures / Constitutional
- Natural Justice / Justice
- Public Interest, Vested Interest
- Reputation
- Trust (you + of govt)
- Conflict of Interest
- Punishment fear
- Responsibility (Fiduciary) / running
- Accepting mistakes
- Duty v/s Morality
- Rules v/s Loopholes
- Subjective Morality
- Sensitivity
- Public Sentiment
- Dangers / Safety / Health
- Conscience / Crisis
- Own Career
- Self-preservation
- Fear / Panic / Trauma in ppl
- Awareness / RTI
- Work Culture
- Subordinates' Morale
- Employees / Jobs
- Attitudes
- Dignity, Sensitive matter
- Fairness / Justice
- Consequences (Long-term also)
- Harmony / Peace / Public Order
- Resource Crunch
- Priorities
- Profit v/s Welfare
- Economic loss
- Environment damage
- Self-preservation v/s Honesty

- National Security
- Confirmation bias v/s Receptiveness
- Intellectual Integrity v/s flexibility
- Corporate / Animal / Envmtal Ethics
- Citizen-centric / interests
- Setting a precedent
- Personal ethics v/s Professional
- Rules v/s Right
- Impartiality v/s Superior's guidelines
- Adequacy of measures v/s crunch
- Stakeholders' interests
- Corporate Ethics (Stakeholders etc)
- Fair trade practices / Malpractices
- Rule of Law

## Assessment of Options

- Ethical / not
- Compromise on any moral principles
- Honesty + Integrity
- Conscience
- Legality
- Constitutional Principles/Values
- Social Justice/Empowerment
- Procedural correctness
- Responsibility / Duty
- Leadership role
- Unbiased, Objectivity
- Following orders
- Doing right thing
- Punishment to the wrongdoers
- Fairness + Justice
- Welfare, pro-poor
- Reputation +/- (ppl, govt, agencies)
- Fear v/s Courage of Conviction
- Spirit of service v/s selfish
- Self-interest v/s doing what is right
- Public interest
- Own career
- Financial propriety / wastage
- Protecting people

- People's rights
- Precedence / example
- Long-term effects
- Timely / delay
- Public trust
- Privacy of ppl
- National security
- Public Law and Order
- Harmony
- Standard of Living
- Safety, health, lives of ppl
- Trauma / stress / fear
- Liberty / freedom
- Efficiency / effectiveness
- Transparency, Accountability
- Calculated risks v/s Inaction
- Short-term only or Long-term

#### Course (other than Case-specific points)

- **Verify facts** - Inquiry Committee / Surveys / Door-to-door
- **Past incidents** - Data / records / colleagues / seniors consult
- **Multi-stakeholder meeting** - understand all interests
- **Sensitization** / Make aware of moral dimensions
- Consider all **consequences** for all
- **Refer Existing Framework** - Laws / SoP / Institutional / SC judgements
- **Be impartial, objective - criteria etc**
- **Consult Institutions** - NCW/FSSAI/NHRC/Board/Dept
- Send anonymous **reports / complaints** (eg. to CVC)
- Attempt **Amicable conciliation**
- **Transparent** working + open to Feedback
- **Press Meeting / Media**

- **Mobilize** support / volunteers
- **Administrative** support (others)
  - **PRI** / related agencies
- If any **victims** - Medical / emergency **care + Psychological**
- Send **Report** to superior
- Keep **public** in touch - reasons etc
- **Engage** with ppl, **Seek** cooperation
- Ensure **safety** if an issue
- Remove **fear** in people
- **Ancillary** issues also deal
- Appeal to ppl's **conscience**
- **Emotional** persuasion
- Evoking **ethical principles**
- **Youth** dimension - educate morally
- Courage of **conviction** : Right path
- **Compensation** where involved
- **Wrongdoer** be punished
- **Convince** wrongdoer of right path
- **Identify** related issues
- **Awareness** in public
- **Structural + Non-struct** reform
- **Funding** issues - donations
- **Set precedent**
- Take **responsibility** / blame

#### Ancillary / Long-term

- **Grievance** redressal / Rehabilitation
- **NGOs**, SHGs, ASHA harness
- Govt **schemes**
- **Safeguards** for future (eg. Digitize)
- **Address** public, assure about future
- Establish **SoP** + reform **laws**
- Fix accountability, reform institutions
- **Attitudinal** Change - Persuasion + Values + legal; **Faith** of ppl
- **Community Policing** / Youth
- **LAMNED** = Laws (& rights) + Attitude + Monitoring (ICT) + NGOs + Educ (Moral) + Devlpt (Jobs etc)